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Africar Car Hire General Rental Conditions 2018 / 19 / 20

Introduction

Our quotations/offers detail all taxes, ancillary services and consider special rates for early- and long-term bookings. Daily rental fees are calculated based on a 24 hours rental cycle. All offers include unlimited Mileage, 24-hour roadside assistance, free airport transfers, and cross border permits. One-way charges, baby seats and other special requirements can be provided upon request. Please feel free to contact us on info@africar-carhire.com should you have any queries.

Insurance

Included in the daily fee is a basic insurance (standard insurance), which requires an excess/security deposit to be paid upon pick up of the vehicle. This excess / security deposit can be reduced by selecting other insurance options. The insurance options with a reduced excesses / deposits attract additional daily rates as detailed on our quotation / offer.

Excess / deposits

The excess / deposit is payable upon pick up of the Vehicle. The rental company accepts VISA and Mastercard's. Please ensure that the daily limit on the card is sufficient to accommodate the excess / deposit and any applicable daily fees. The said credit card should belong to the renter. The deposit should be paid using one (single) credit card. The rental company shall not be liable for any bank fees or currency exchange rate losses on the excess / deposit. Subject to no accident / incident having occurred, the excess / deposit is refunded within 12 working days after return of the vehicle.

Excess

Damage is calculated irrelevant of who was at fault and whether another vehicle was involved. Should the damage not be included in the relevant insurance selected, the rental company may deduct relevant amounts off the credit card of the renter.

Damages excluded in all insurances

Damages to the clutch, undercarriage and damages resulting from negligent behavior, breach of traffic rules or breach of rental terms are not covered by any insurance options.

Defects

All vehicle defects shall be reported to the rental company within 24 hours.

Drivers

All drivers of a vehicle must be registered with the rental company. All drivers should be of a minimum age of 23 years and maximum age of 85 years.

A valid drivers' license shall be presented upon pick up of the vehicle. In the event that the drivers' license is in a different language than English, it needs to be accompanied by an international driver's license.

Roads allowed

Rental vehicles may be driven on official roads only.

Take-over and return of the rental vehicle

The vehicle is picked-up and returned at the rental company's head office or at pre-agreed locations (which might attract one-way fees). Vehicle returns on Saturdays or Sundays can be pre-arranged at no additional charges.

General information

The rental company reserves the right to replace the booked vehicle with a vehicle of the same category or higher.